

KEY CONTACTS

Internet Links

access.wi.gov

ACCESS is an internet tool that lets you apply online for certain benefits, check your benefits, report changes and find out which free or low-cost health, nutrition and other programs you may be able to get. Visit access.wi.gov.

If you are enrolled in FoodShare, Medicaid or BadgerCare Plus you can report changes or check your benefits at access.wi.gov. You may also contact your local county or tribal agency.

To learn more about these programs, to get the address/phone number of your local agency, and more, go to dhs.wisconsin.gov/em/customerhelp.

Telephone Numbers

Call 1-800-362-3002 or 711 (TTY)* if you:

- Need the address or telephone number of your local FoodShare, BadgerCare Plus or Medicaid agency, or
- If you have general questions about Medicaid, BadgerCare Plus or FoodShare.

SeniorCare

Call 1-800-657-2038 or 711 (TTY)* if you:

- Want to apply for SeniorCare,
- Have questions about your application,
- Need to report a change, or
- Have questions about your SeniorCare card.

*Translation services are available.

KEY CONTACTS

Medicaid

Call 1-800-362-3002 or 711 (TTY)* if you:

- Have questions about your *ForwardHealth* card,
- Need to know if a service is covered,
- Want to know if you will have a copayment,
- Need to find a Medicaid provider, or
- Have a bill from a Medicaid provider.

BadgerCare Plus

Call 1-800-362-3002 or 711 (TTY)* if you:

- Have questions about health insurance,
- Have questions about your *ForwardHealth* card,
- Have a bill from a BadgerCare Plus provider,
- Need to know if a service is covered,
- Want to know if you will have a copayment, or
- To find a BadgerCare Plus provider.

Call 1-888-907-4455* if you:

- Have questions about your premium.

FoodShare Wisconsin

Call 1-877-415-5164 (voice) or 711(TTY)
24 hours a day, 7 days a week for:

- Your account balance, and
- Any questions about your QUEST card.

Please refer to the brochure you got with your card for more information.

*Translation services are available.

Wisconsin Department of Health Services

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